

TELEHEALTH PROJECT SUMMARY TEMPLATE

Please provide information on all major projects in the last ten years (1998-2008) and any planned future projects

SUMMARY WRITER: Keli Acquaro, DOH - CAMHD

PROJECT NAME: The Hilo Telehealth Pilot Project

ORGANIZATION/AGENCY (and primary contact): UH Manoa - Department of Psychiatry; Dr. Dan Alicata

FUNDING (source and amount): A grant through the UH Department of Psychiatry

START UP FUNDS: UH would need to provide this data

REIMBURSEMENT (submitted/not submitted): Not submitted

DURATION (start time and date): October 2008

PURPOSE/INTENT (100 words maximum):

The primary purpose of the Hilo Telehealth Pilot Project is to improve access to psychiatric services for clients of the Department of Health - Child and Adolescent Mental Health Division- Hawaii Family Guidance Center in East Hawaii. It also provides a training opportunity for fellows from the UH-Manoa Department of Psychiatry, and can provide a valuable resource in terms of accessing clinical consultation for the youth we serve.

MAJOR CRITICAL ACCOMPLISHMENTS:

We have Tandberg equipment at our Hilo site. The initial pilot group of youth who will receive telehealth services have been identified, have consented to participation in the project, and have already had face to face appointments with the UH fellows and faculty who will be providing services.

CRITICAL SUCCESS FACTORS:

All involved are invested in the project and want to see it succeed so that it can expand islandwide. Staff excitement has enabled clients to feel comfortable participating. Initial face to face visits are facilitating relationships before the equipment goes "live".

CRITICAL BARRIERS (overcome or not):

We are having problems getting our connection up and running through Roadrunner and will have to use an ISDN line until that can be resolved. Unfortunately, this has delayed our use of the telehealth equipment until January 2009.

MAJOR LESSON LEARNED:

Since the connection is taking longer than expected, it is good that we had a contingency plan of doctors flying over for face to face visits until the equipment can be used so care is not interrupted.

CURRENT STATUS (active, planned, dormant, completed, other?):

Face to face visits are happening but we will not be able to do telehealth sessions using the equipment until January 2009.

PARTNERING ORGANIZATIONS:

Department of Health - Child and Adolescent Mental Health Division and the University of Hawaii - Manoa Department of Psychiatry.

IS THERE A CLINICAL CHAMPION OR A COMMITTEE OVERSEEING THE TELEMEDICINE PROGRAM?

Dr. Alicata from UH is the primary point of contact; Drs. Ulrich and Lieberman from CAMHD are supporting him in overseeing the project.

TECHNOLOGY USED: Tandberg system